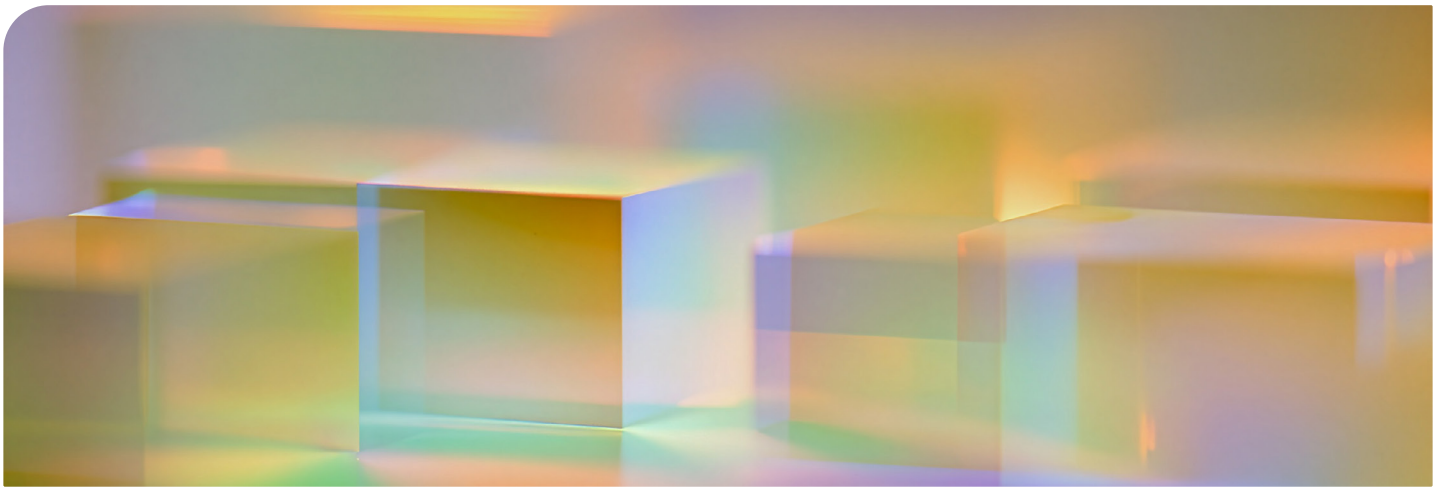
FORCE Technology

Derisking Tomorrow



Human Factors in practice

Setting people up for success

Human Factors is about building capacity in systems, creating strong processes and effective workflows. It focuses on working conditions, the design of technology and physical environments, as well as leadership, collaboration, continuous improvement and practical everyday solutions.

Human Factors helps you understand how work is actually carried out and how it can become easier, safer and more effective.

Value for your organisation

- → Improved safety
- → Greater learning and continuous improvement
- → More resilient processes
- → Stronger culture and collaboration

From insight to improvement

What you gain from integrating Human Factors

Understand work as it is done in practice
Gain insight into your work context and how the interaction between people, technology, processes and organisational factors shapes everyday work.

Build on what already works
Identify and analyse existing strengths, good practices and solutions that can provide a foundation for your continued development and improvement.

Turn insight into improvement
Put your knowledge and experience into practice and create tangible improvements in safety, learning, collaboration and work processes.

What the programme includes
The programme is iterative and tailored to your needs, work context and objectives. Through qualitative methods, data and dialogue, we create a solid foundation for insight, learning and tangible improvements.

01

Observations and workplace visits

Through fieldwork, you gain an evidence-based understanding of how work is carried out in practice and how your workflows, collaboration, technology, communication and culture are connected.

You receive

- → Field observations and notes
- → Eye-tracking data and analysis
- → Initial insights and identified patterns
- → Summary of context and current practice

02

Human Factors analysis

Gain insight into the factors that influence safety, operations, quality, collaboration and decision-making within your organisation.

You receive

- → Human Factors analysis
- → Identification of patterns and interdependencies
- → Insight into influencing factors and risks
- → Concrete improvement recommendations

03

Workshops and reflection

Through facilitated dialogue, frontline teams and leaders build a shared understanding of operational experiences, challenges and strengths. Based on your own work practices, opportunities for improvement are identified, and practical solutions are co-developed to support day-to-day operations.

You receive

- → Facilitation of workshops and exercises
- → Prioritised improvement areas and practical tools
- → Practice-based recommendations

04

People-centred learning

Strengthen your communication, learning, collaboration and leadership through learning programmes you can apply directly in your everyday work..

You receive

- → Training programmes and learning activities
- → Tools, methods and behavioural examples
- → Enhanced capabilities and a shared language
- → Materials for implementation in everyday practice

Integrate Human Factors to enhance user experiences and create better flows and processes
← Click or scan